

# STEERING & SUSPENSION CHECKSHEET



**MOTORIST  
ASSURANCE  
PROGRAM**

STANDARDS FOR AUTOMOTIVE REPAIR

Date \_\_\_\_\_ Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Year \_\_\_\_\_ Make \_\_\_\_\_ Model \_\_\_\_\_

Mileage \_\_\_\_\_ License \_\_\_\_\_ VIN \_\_\_\_\_ Engine Code \_\_\_\_\_

Customer Interview \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Reason Code Explanation

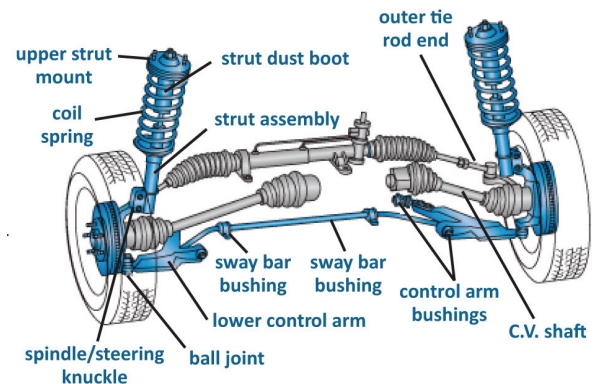
Code Reason

### REQUIRED

- A Part no longer performs intended purpose
- B Part does not meet a design specification (Regardless of performance)
- C Part is missing

### SUGGESTED/OPTIONAL

- 1 Part is close to the end of it's useful life
- 2 To address a customer need, convenience or request
- 3 To comply with maintenance Recommended by the vehicle's original equipment manufacturer
- 4 Technician's recommendation based on substantial and informed experience



**GENERIC RACK & PINION DIAGRAM**

Your vehicle has been inspected following the Uniform Inspection and Communications Standards developed by the Motorist Assurance Program (MAP). MAP produces materials that give motorists the information and encouragement to take greater responsibility for their vehicles—through proper maintenance. We encourage participating service and repair shops to adopt the MAP Pledge of Assurance to their customers and the Motorist Assurance Program Standards of Service. All participating service providers have agreed to subscribe to this Pledge and to adhere to the promulgated Standards of Service demonstrating to their customers that they are serious about customer satisfaction. For more information visit [www.motorist.org](http://www.motorist.org)

**[www.motorist.org](http://www.motorist.org)**

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DISCLAIMER: This document may be used as a guide when performing vehicle inspection. This form is not to be used as an estimate form and may not comply with Local or State laws. The Motorist Assurance Program is not responsible for the performance and accuracy of the motor vehicle inspection performed using this document.

# STEERING & SUSPENSION CHECKSHEET

## UNDERHOOD/UNDER VEHICLE

COMPONENT	OK	S	R	CONDITION	COMPONENT	OK	S	R	CONDITION
Rack & Pinion Assembly					Center/Drag Link				
P/S Pump					Steering Gear				
P/S Hoses					Sway Bar/Bushings				
P/S Fluid					Idler Arm				
P/S Cooler					Pitman Arm				

### LEFT FRONT

COMPONENT	OK	S	R	CONDITION
Link Pin/Bushings				
CV Joints				Inner _____ Outer _____
CV Boots				Inner _____ Outer _____
Shock/Strut				
Spring/Mount				
Ball Joint    Upper Lower				Spec _____ Actual _____
Control Arm/Shaft				
Bushings				
Tie Rod End				Inner _____ Outer _____
Bearing/Spindle				

### RIGHT FRONT

COMPONENT	OK	S	R	CONDITION
Link Pin/Bushings				
CV Joints				Inner _____ Outer _____
CV Boots				Inner _____ Outer _____
Shock/Strut				
Spring/Mount				
Ball Joint    Upper Lower				Spec _____ Actual _____
Control Arm/Shaft				
Bushings				
Tie Rod End				Inner _____ Outer _____
Bearing/Spindle				

### LEFT REAR

COMPONENT	OK	S	R	CONDITION
Link Pin/Bushings				
CV Joints				Inner _____ Outer _____
CV Boots				Inner _____ Outer _____
Shock/Strut				
Spring/Mount				
Ball Joint    Upper Lower				Spec _____ Actual _____
Control Arm/Shaft				
Bushings				
Tie Rod End				Inner _____ Outer _____
Bearing/Spindle				

### RIGHT REAR

COMPONENT	OK	S	R	CONDITION
Link Pin/Bushings				
CV Joints				Inner _____ Outer _____
CV Boots				Inner _____ Outer _____
Shock/Strut				
Spring/Mount				
Ball Joint    Upper Lower				Spec _____ Actual _____
Control Arm/Shaft				
Bushings				
Tie Rod End				Inner _____ Outer _____
Bearing/Spindle				

OK

SUGGESTED  
1, 2, 3, 4

REQUIRED  
A, B, C